

Quality Policy

From the start of its activity, ALPI has put policies into place for the creation of products at the highest levels of technical excellence and quality.

This original vision and its successive evolutions have led to the making of projects of great aesthetic impact and outstanding design in the field of decorative wood surfaces. This has been a precise choice of competitive positioning, which has allowed the brand to embody an exclusive, unique identity.

The company has identified this as a path through which to respond to the needs and expectations of clients, demonstrated in the manufacture of high-quality products free of defects, constantly increasing the precision of the production process.

Clients seek products of high quality and aesthetic perfection, but they also expect technical support in the design and use of products, with an increasing focus on environmental issues.

Hence the choice of using natural materials, ethically responsible processes and procedures, along with a growing commitment to sustainability, leading ALPI to source and utilize only raw materials with low environmental impact, along with processes that consume less energy, reduce waste and encourage operation in terms of the circular economy. This path also calls for great attention to human resources, in terms of involvement and professional growth.

ALPI S.p.A. is also engaged in a process of comprehension, sharing and transparency with the surrounding community, in compliance with the company's position of economic and ethical reference.

In particular, the company pursues:

- compliance with all the quality requirements applicable in its sector of activity and its products;
- compliance with all the standards of control, traceability and legality of sourcing of wood materials;
- environmental protection through reduction of emissions and of waste requiring disposal, and reduction of consumption of water and energy;
- research and development of products that are innovative in aesthetic and functional terms;
- constant improvement of the company's processes, to make them more precise and to reduce the costs of non-quality to a minimum;
- constant expansion of the offerings of products and services, and development of the best practices for their implementation;
- continuing personnel training.

ALPI S.p.A. has identified the model of the Quality Management System, in compliance with UNI EN ISO 9001:2015, as the tool to be applied for effective control, measurement and improvement of the company's processes.

The management of ALPI S.p.A. is committed to activation of the measures indicated in this Quality Policy statement, playing a role of leadership for their implementation, focusing on the satisfaction of clients and constant improvement of the Quality Management System.

